From: Shannon Vest
To: Microsoft ATR
Date: 1/25/02 5:59pm
Subject: Microsoft Settlement

Microsoft is the kind of company that Anti-trust laws were made for. Microsoft has a long history of making money from resources that were once traded freely among computer programmers.

Microsoft has hurt the computer industry through abusing their monopoly on operating systems. In a hundred years, history will bear this out I believe, as people start to examine the differences between the advances that were made against the advancements that COULD have been made in a more level market.

Look at the features in the first or second version of Word?, and look at the features in the current version. Are the tiny differences in productivity worth the thousands (\$10,000+) that keeping your application up to speed with the "new" operating system will cost a single user?

## NO!

But WE DON'T HAVE A CHOICE! Because of the nature of operating systems these days, a person HAS to upgrade, because inevitably, the simple updates to the system you've purchased will over time render your machine useless without the aforementioned "new" operating system that is always around the corner.

Microsoft has already done all the damage it can do. The settlement will reflect whether or not the Government can admit that damage.

Please don't let them off the hook by giving them huge inroads to the education market.

Please show some common sense with dealing with this company. The government certainly have the people to understand what's going on. All that's left is to stand up for what is fair.

Sincerely, Shannon Vest Computer Programmer Edmond, Oklahoma